



IT Admin Guide

TypeFix for Teams — buy, deploy & manage licenses across your Macs

1 license = 1 teammate. Each license activates on up to 2 Macs (for example, a desktop and a laptop).

One-time purchase, perpetual — no subscription. Billing, invoicing and VAT are handled by Polar (our merchant of record).

This guide is for the person who buys and administers TypeFix for a team. It walks the full lifecycle: buying licenses, distributing keys, installing on each Mac, activating, **moving a license between machines**, and managing everything centrally — no separate admin app required.

SET UP & ROLL OUT

1

Buy your licenses

Go to typefix.app/business and choose how many licenses you need. The per-license price drops automatically by volume — the discount applies to the whole order:

LICENSES	PER LICENSE	SAVE
1–4	\$14.99	—
5–9	\$12.74	15%
10–24	\$11.24	25%
25–49	\$8.99	40%
50+	Custom quote	—

Checkout is USD via Polar, which issues a proper **VAT invoice** automatically. Buying 50 or more? Request a volume quote.

Tip: Don't have everyone's details yet? Buy now — you can distribute and reassign keys later, anytime.

2

Receive your license keys

Right after checkout you receive **one license key per teammate** plus the app download link. A confirmation email is sent, and every key is always available in your **Polar customer portal** — keep that account secure, as it's your license console.

3

Distribute keys to your team

Two supported ways — pick whichever fits your organization:

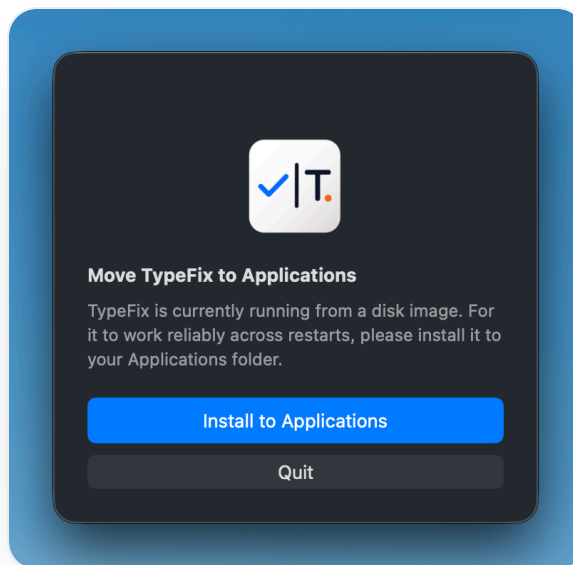
- **Polar seat invitations** — invite each teammate by email from the portal; they claim their own key.
- **Manual** — copy a key from the portal and send it over your normal secure channel (a password manager, an MDM secure note, etc.).

There is no separate admin console to install — the Polar customer portal *is* the management console.

4

Install TypeFix on each Mac

On every Mac: download the app from typefix.app, open the `.dmg`, and drag **TypeFix** into the Applications folder.



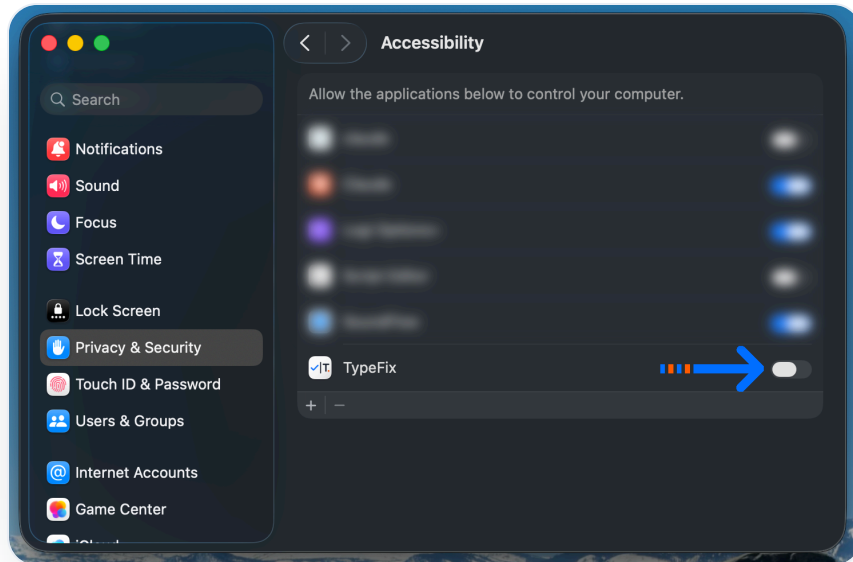
Drag TypeFix into Applications.

The app is **signed and notarized by Apple**, so it opens normally. If macOS shows a first-launch prompt, right-click the app and choose **Open** once to confirm.

5

Grant the Accessibility permission

TypeFix needs macOS **Accessibility** access to read and rewrite the text being typed. Go to **System Settings → Privacy & Security → Accessibility**, enable **TypeFix**, and authenticate.



Enable TypeFix under Accessibility.

Security note: all text processing happens locally on the Mac — nothing typed is sent to the cloud or to any server.

6

Activate the license

Open TypeFix, paste the teammate's **license key**, and activate. That uses one of the key's **two device slots**, so the same person can also activate on a second Mac (e.g. their laptop).

MANAGE OVER TIME

7

Move a license to another Mac

When an **employee leaves** or gets a **new laptop**, you don't buy a new license — you free the slot and reactivate:

- On the old Mac, open TypeFix and **deactivate** the license — *or* revoke that device's activation from the Polar portal.
- On the new Mac, paste the **same key** and activate.

Each key allows two active Macs at a time; deactivating always frees a slot for the next machine.

Manage everything in the Polar customer portal

Your portal account is the single place to administer licenses:

- View all license keys and who they belong to.
- See the **devices activated** on each key (by machine label).
- **Deactivate** a device to free a slot, or **reassign** a seat to a new person.
- Buy additional licenses at any time.
- Download invoices and VAT receipts.

Offline use & re-validation

TypeFix re-checks its license about once a week. If a Mac is offline, the app keeps working through a **7-day grace period**, then simply needs a connection to re-validate. Normal laptop and travel use is unaffected — this is not per-use online DRM.

Updates

To update, download the latest signed DMG from typefix.app and replace the app — settings and the active license are preserved. For managed fleets you can optionally host the DMG in **Jamf**, **Kandji**, **Intune** or **Munki** for push deployment, but no MDM is required.

Troubleshooting

SYMPTOM	FIX
"Activation limit reached"	Both device slots on that key are in use. Deactivate one (from the old Mac or the Polar portal), then activate again.
"Key not found / invalid"	Usually a wrong key or a stray space. Re-copy the key from the Polar portal and paste it exactly; confirm it's one of your team keys.
Accessibility not working	Toggle TypeFix off and back on under Accessibility and re-authenticate, or quit and reopen the app. If the app was moved or reinstalled, remove and re-add it in the list.

QUICK REFERENCE

- **Model:** 1 license = 1 person = up to 2 Macs. One-time, perpetual.
- **Where are my keys?** In your Polar customer portal (and the purchase email).
- **Move a license:** deactivate on the old Mac (or in the portal) → activate on the new Mac.
- **Buy more / 50+ / billing:** typefix.app/business or contact us.